

We are...helpful





Now your customers can track their consignments on-line without the need to go through you. It's called Quick-Search and it's a new service we've added to make dealing with Allied as fast and convenient as possible for both you and your customers.

Here's how it works.

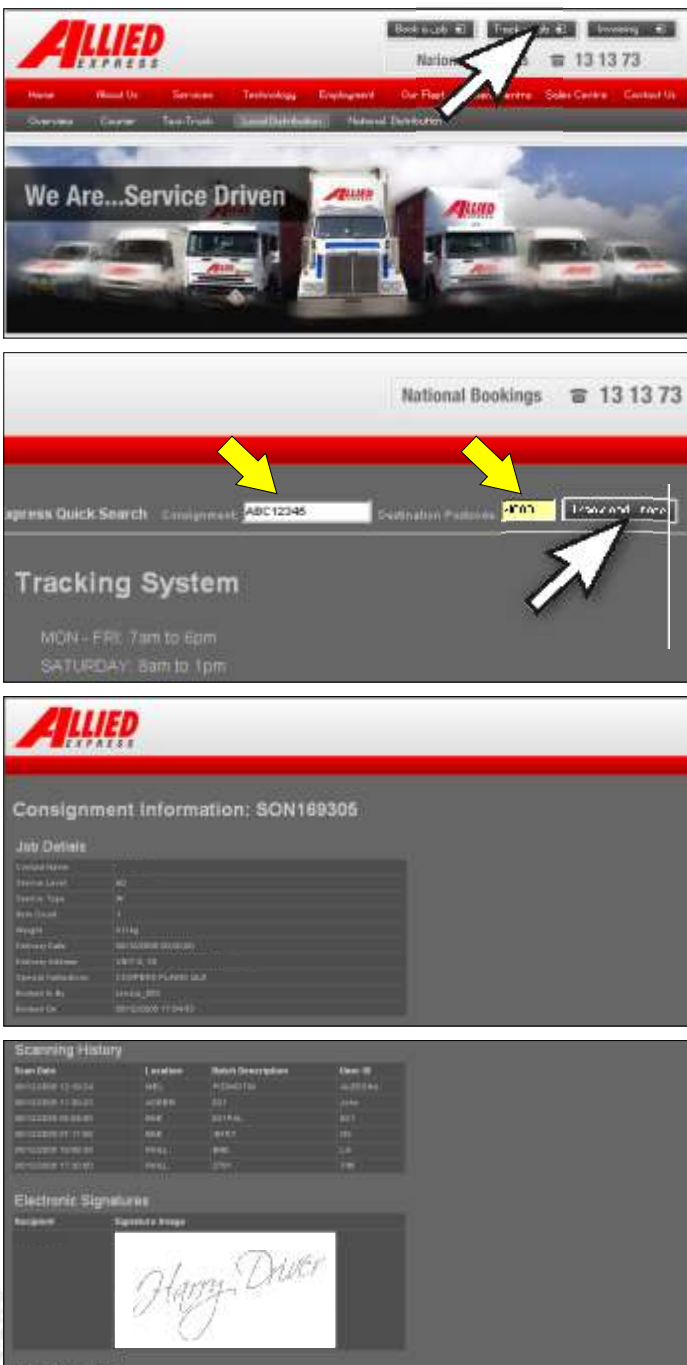
1. Log-on to www.alliedexpress.com.au, and click on the 'track a job' icon at the top right of the screen.

The Quick-Search window will open.

2.  Now, enter the Allied Overnight Express consignment note number and destination postcode in the relevant boxes.
3.  Click the Track & Trace button to proceed with your search.

Quick-Search will return the screen showing all the delivery information pertaining to your customers job; weight, origin, pick-up time including scanning history and full Proof Of Delivery details such as name, signature and scanned con-note (where available).

As with all our customer-service initiatives, should you have any questions whatever, please do not hesitate to contact our call centre on 13 13 73 or speak to your customer service representative.



The screenshot shows the Allied Express website interface. At the top, there are navigation tabs: 'Book a Job', 'Track a Job', and 'Emergency'. A mouse cursor points to the 'Track a Job' tab. Below the navigation, there's a search bar with 'National Bookings' and the phone number '13 13 73'. The main content area is titled 'We Are...Service Driven' and features a 'Tracking System' section with a 'Quick Search' form. The form has fields for 'Consignment' (containing 'ABC12345') and 'Destination Postcode' (containing '1560'). A mouse cursor points to the 'Track & Trace' button. Below the form, there's a 'Tracking System' section with operating hours: 'MON - FRI: 7am to 6pm' and 'SATURDAY: 8am to 1pm'. The bottom section shows 'Consignment Information: SON169305' and a 'Job Details' table. Below that is a 'Scanning History' table and an 'Electronic Signatures' section showing a signature for 'Harry Driver'.

Scan Date	Location	Robot Description	Scan ID
2012-08-12 09:34	NSW	PLD0110	201208120934
2012-08-12 09:40	NSW	021	201208120940
2012-08-12 09:40	NSW	021A	201208120940
2012-08-12 11:00	NSW	0101	201208121100
2012-08-12 11:00	NSW	010	201208121100
2012-08-12 11:00	NSW	0101	201208121100

Recipient	Signature Image
	

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