

We are...couriers



Allied boasts one of the largest courier fleets in the country. At any time during the working day there will be over 1000 vehicles around Australia satisfying over 30,000 urgent delivery requirements, many for companies just like yours.

Executive is Allied's premium service. Executive jobs are delivered direct from pick-up and have the added feature of being individually monitored by a customer service supervisor. For city-only deliveries, a bicycle courier service is also offered for urgent document deliveries. With Executive-level service, the sender is alerted by phone of the drop-off time.

Our VIP service is also a rush service but is not strictly point-to-point. Like Executive, VIP jobs are monitored by supervisory staff to ensure that an effective timetable is observed by the driver. If requested by the sender, a call-back is made to the sender on delivery.

Standard service delivery times vary depending on driver load but the fastest possible delivery cycle is adhered to wherever possible. This service is relegated behind the more urgent categories which take precedence. Normal deliveries are tracked internally for quality-assurance purposes and a 'customer-alert' service is provided only if the customers requests it.

All of our couriers are co-ordinated through professionally-staffed control rooms in all major capitals. These facilities employ up-to-the-minute communications, processing and messaging technology to track the fleet. Via this system, jobs are allocated, prioritised and then monitored through to delivery to the customers ultimate satisfaction.

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